



UH / Maui Community College

Technical Support Committee

http://www2.hawaii.edu/~swansons/TSC_notes/tsc_home.html

Meeting Notes: 12 Oct 2005

Members Present: Diane Meyer, Sandra Swanson, Margaret Phanes, Mike Albert, Steve George, Jon Lightfoot, Rick Miller, Lisa Sepa

Members Absent: flo wiger, Robert Wehrman, Debbie Winkler

Guests:

Recorder: Lisa Sepa acted as meeting recorder, mahalo Lisa.

UNFINISHED BUSINESS:

Computer Replacement Policy: (Bob)

No report.

Action: Tabled pending Bob's report.

Adobe Acrobat License: (Steve)

- Steve reported that the Title 3 funds that were going to pay for these software licenses did not materialize due to paperwork errors.
- Sandra reported that there are alternatives to Adobe Acrobat for PDF authoring. She is investigating such products and will try to get the costs for bulk licensing.
- Steve believes bulk licensing for Acrobat Professional is ~ \$40/license. He will get the exact costs by the next meeting.
- Sandra also mentioned that it is possible to "print" documents as PostScript documents, which can easily be converted to PDF. She will be happy to work with anyone who would like to learn more about these utilities that are part of the Unix Operating System.

Action: Tabled pending receipt of licensing costs.

Wireless Network Access Fees: (Rick)

No report.

Action: Tabled pending progress report by Rick.

Pharos Charges via Wireless: (Rick)

- The latest Pharos software has been received, but Steve cannot estimate when it will be installed due to scheduling issues. The installation requires that the Pharos system must be shut down.
- Steve will try to expedite installation.

Action: Tabled pending progress reports.

Ka`a`ike & Library UPS: (Steve)

- Awaiting arrival of batteries from the mainland.

Action: Tabled pending Steve's report.

MCC Gift Card: (Rick)

- Rick will be attending a systemwide ID card meeting later in the month. He will have more information at that time and will report.

Action: Tabled pending Rick's report.

Pharos Account Status: (Diane)

- Diane is still waiting for a report from David Tamanaha.

Action: Tabled pending Diane's report.

VoIP: (Rick)

- No report.

Action: Tabled pending Steve's report.

NEW BUSINESS**Library Classroom 101 Wiring:** (Sepa)

- Library classroom 101 needs network wiring.
- Computing Services will schedule this work.
- When the classroom is ready it will also be available for use by other faculty.

Action: Closed.

Workorder Software: (Sandra for Vinnie Linares)

- Vinnie asked if it was possible to combine the Media and Computing Services work order systems.
- Steve reported that a prototype system is being tested that combines all workorder systems (including O&M).
- Additional modules are available to support this, but they are very expensive and funds are not committed.

Action: Closed.

OTHER BUSINESS:**Lahaina Education Center:** (Diane)

- Diane, Steve, and Mike reviewed plans for the new Education Center's interior configuration.
- Diane asked for input from the Committee.

Action: Closed.

Foreign Language Multimedia: (Rick)

- Rick reported that Molli Fleming would like wireless access to support multimedia presentations.
- Molli would also like an LCD projector. There are no available projectors.
- Mike suggested that Molli might consider using Ka`a`ike 105B, which is already equipped as Molli needs. She should contact Mike to schedule this classroom.

Action: Closed.

Projectors Being Disconnected: (Mike)

- Mike reports that people using classrooms are disconnecting projectors from the classroom computers, presumably to connect to laptops, but are not restoring the original configuration when finished. This creates a problem when a class is convened and the classroom computer “does not work”.
- Several suggestions were put forth. Media Services will put placards in the classrooms that seem to have the most problems asking people not to change the wiring.

Action: Closed.

Adjournment: The Committee stood adjourned @ 1618

Next Meeting: The next scheduled Technical Support Committee meeting will convene at 1500, **Wednesday, 26 October 2005**, in Ka`a`ike 210. The deadline to submit items for the agenda is 24-hours prior to the meeting.