



UH / Maui Community College

Technical Support Committee

http://www2.hawaii.edu/~swansons/TSC_notes/tsc_home.html

Meeting Notes: 11 Jan 2006

Members Present: Diane Meyer, Sandra Swanson, Margaret Christensen, Mike Albert, Steve George, Jon Lightfoot, flo wiger, Robert Wehrman, Debbie Winkler, and Dorothy Tolliver

Members Absent: Rick Miller

Guests: none

RECORDER: Mike Albert acted as recorder. Mahalo Mike.

UNFINISHED BUSINESS:

Computer Replacement Policy: (Bob)

- The Technical Support Committee must initiate a program to inform the students of the current technical situation and the need for a technology fee.
- Bob and Jon are working with Elena Alexander to schedule three informational sessions.
- It is imperative that a clear plan be developed and communicated to the students exactly how and where the funds would be spent.
- The question was asked if it would be necessary to take this matter before the MCC Campus Executive Committee.

Action: Tabled pending reports.

Adobe Acrobat License: (Diane)

- Diane reported that the Scott Broadbent informed her that the funding source identified in November did not materialize and, at present, there are no funds to purchase Acrobat licenses
- Sandra suggested that Diane explore funding from the UH Foundation Instructional Support fund. Mike Albert is the PI, and there should be sufficient funds available. Mike agreed that this is an appropriate use of those funds.
- It was suggested that licenses also be purchased for the computers in the Media Center which are available to all faculty.
- Diane & Mike will meet to determine the total number of licenses needed and arrange for the order to be processed.

Action: Tabled pending report.

Wireless Network Access Fees: (Jon for Rick)

- Rick asked a representative of Time Warner to make a presentation at the next TSC meeting about his firm's wireless services.
- People who attend conferences and workshops now expect to have wireless access.
- Committee members questioned if people would pay for wireless access. They can go to the mall across the street and get wireless access.
- Steve advised that it was against UH Policy to open the network to non-students/faculty/staff.
- Steve will investigate the possibility of working within UH Policies for special events such as the upcoming Islands of the World conference.

- It was decided not to invite Time Warner at this time.

Action: Tabled pending further reports.

Pharos Account Status: (Diane)

- Jon generated Pharos account printing reports. The dates of Jon's reports are not the same as the dates of reports generated by the Business Office.
- Jon's reports indicate the number of copies printed while David's the amount of money received. Since money received is "banked" until the student elects to print it would be quite difficult to reconcile one with the other.
- Debbie is investigating the feasibility of paying the Pharos loan early. Funds are expected to become available for this.
- Jon and Diane will meet to reconcile their reports.

Action: Tabled pending further report.

UH Mānoa ITS email attachment policy: (Steve)

- Steve advised that there is no way to selectively allocate larger e-mail attachment limits. If the limit is increased it must be increased for all users.
- UH ITS has no plans to increase the current attachment limit.
- Steve suggested people who need to send large attachments use third party products.

Action: Closed

NEW BUSINESS

SPRING 2006 TSC MEETING SCHEDULE: (Sandra)

- Sandra asked if the current meeting schedule (second and fourth Wednesday at 3 P.M.) was compatible with everyone's schedule.
- It was agreed that the meeting time should not be changed.

Action: Closed

MARGARET PHANES RESIGNATION: (Sandra)

- Margaret Phanes submitted her resignation from the Technical Support Committee effective immediately.
- The Committee accepted Margaret Phanes' resignation with "deepest regret" and asked Sandra to draft a letter of appreciation to Margaret for her service.
- Sandra advised the Committee that the Academic Senate Executive Committee recommended Margaret Christensen be appointed to the TSC. Sandra spoke with Margaret Christensen, who agreed to serve if appointed.
- Steve moved that Margaret Christensen be appointed to the Technical Support Committee. The motion was seconded by Bob. Eight ayes, no nays; the motion carried.
- Margaret Christensen joined the meeting and was seated as a member of the TSC.

Action: Closed

WIRELESS PRINTING: (Steve)

- Steve reported that Pharos was upgraded during the Christmas break. This latest version supports wireless pay for print which allows students to print from their laptop and apply charge against their Pharos card. The software needs to be configured and tested.

Action: Tabled pending progress report

OTHER BUSINESS:

WIRELESS PROBLEMS IN LIBRARY: (Jon)

- Jon reported he has received complaints in the Business Laboratory that the wireless system is inoperative in the Library. Neither Dorothy nor Steve had received any report of problems.
- Dorothy will initiate a workorder and Steve will check the system.

Action: Closed.

Adjournment: The Committee stood adjourned @ 1608.

Next Meeting: The next scheduled Technical Support Committee meeting will convene at 1500, **Wednesday, 25 January 2006**, in Ka`a`ike 210. The deadline to submit items for the agenda is 24-hours prior to the meeting.