



UH / Maui Community College

Technical Support Committee

http://www2.hawaii.edu/~swansons/TSC_notes/tsc_home.html

Meeting Notes: 08 Mar 2006

Members Present: Diane Meyer, Jon Lightfoot, Mike Albert, Robert Wehrman, Margaret Christensen, flo wiger, Lisa Sepa, Sandra Swanson, and Rick Miller

Members Absent: Steve George, Debbie Winkler

Guests: Amina Abdusamad (MCC student), Jennifer Yoshioka (President, ASMCC), Suzette Robinson

UNFINISHED BUSINESS:

Computer Replacement Policy: (Bob)

- On 07 March Bob met with members of the the Strategic Plan Team D.
- Bob distributed revisions to the proposed Technology Fee Guidelines. This revision incorporated suggestions made at the last TSC meeting.
- A forum is scheduled for Tuesday, 14 March, to discuss the proposed Technology Fee. Jennifer Yoshioka and Amina Abdusamad will be members of the panel, as will flo, Bob, and Jon.
- Bob also distributed flyers that will be posted campus wide inviting students and faculty to attend the forum.
- The forum is meant to be educational as well as a venue for the exchange of ideas.
- Faculty help is solicited to inform students about the forum and encouraging students to attend. Faculty attendance is also solicited.
- Jennifer will have a student summarize Bob's Guidelines and publish in the student newspaper.
- Follow-on forums will be scheduled as appropriate.

Action: Tabled pending reports.

Adobe Acrobat License: (Mike)

- The software has been received and is in Mike's hands.
- Mike will prepare work orders asking Computing Services to install the software.
- Sandra will schedule a training session

Action: Tabled pending report.

Wireless Printing: (Steve / Jon)

- The System is up and running but there appear to be some problems in the KaLama Business Laboratory. Some students still cannot download and install the software.
- Jon is working with Steve George to resolve this.

Action: Tabled pending report.

Pharos SignUp: (Lisa)

- The Library would like to use this software to control public access to their computers. This is a problem that often prevents students from using the computers.
- The library will pay for the licensing.

- Lisa wanted to know the process for incorporating this product with the UH login database.

Action: Tabled until Steve George can answer Lisa's questions.

Thin Clients for Library: (Lisa)

- Using server/thin clients will greatly simplify the deployment, configuration, and maintenance of library computers. The server is already in place and operational.
- Wise, a manufacturer of thin clients, will send a unit for a 30-day trial.
- Each client costs ≈ \$200.
- Lisa will be responsible for this.

Action: Information only—no action required.

NEW BUSINESS:

None.

OTHER BUSINESS

Wireless Printing: (Rick / Jon)

- The System is up and running but there appear to be some problems in the KaLama Business Laboratory. Some students still cannot download and install the software.
- Jon is working with Steve George to resolve this.

Action: Tabled pending report.

Adjournment: The Committee stood adjourned @ 1620.

Next Meeting: The next scheduled Technical Support Committee meeting will convene at 1500, **Wednesday, 22 March 2006**, in Ka`a`ike 210. The deadline to submit items for the agenda is 24-hours prior to the meeting.