



UH / Maui Community College

Technical Support Committee

<http://www.ecet.mauicc.hawaii.edu/tsc>

Meeting Notes: 08 Nov 2006

Members Present: Jon Lightfoot, Sandra Swanson, Margaret Christensen, Mike Albert, Robert Wehrman, Mary Jones, Bradley Duran, Diane Meyer, Debbie Winkler

Members Absent: Suzette Robinson, Dorothy Tolliver

Guests:

A quorum was achieved and the meeting convened at 1505.

SPECIAL ORDERS:

None.

MEETING NOTES:

There were no changes to the notes of the 25 October 2006 meeting. Mary moved, Bob affirmed, to accept the notes as submitted. The motion carried.

UNFINISHED BUSINESS:

Computer Replacement Policy: (Bob)

- The signed ASMCC resolution needs to be taken to the Campus Executive Committee. Sandra will follow up with Suzette to ensure that that happens.
- Bob and Jon will review the list of classrooms and laboratories that need upgrades and reprioritize as appropriate.

Action: Tabled.

Wireless Printing: (Jon)

- Jon had not observed any further problems.

Action: Tabled.

Laboratory Printers: (Jon)

- The purchase order has been signed and forwarded to the vendor. Currently awaiting delivery.

Action: Tabled.

Computing Services Transition: (Margaret)

- Mike Albert reported that Melody Bohn is out due to a family emergency. This is a real problem, but Brad and Eddie have stepped forward to assist.
- Mike also commended Pacifico Evangelista for assuming a leadership role in Computing Services. Committee members also noted Pacifico's availability and willingness to assist.

Action: Tabled.

Network Latency: (Mike)

- Mike has done some investigation and learned that the fiber network between MCC and the Maui Research & Technical Center (MRTC) is underutilized. This could be a campus problem, but Mike would prefer not to burden the staff with the issue at this time and await Steve George's return in December.
- Mike also learned that the link between MRTC and the other islands is only a T3 line, which will continue to be a bottleneck even if the MCC to MRTC issue is resolved.

Action: Tabled to 13 Dec 06.

NEW BUSINESS:

None.

OTHER BUSINESS:**Ka`a`ike Alarm Problems:** (Mike)

- Building alarm system has been malfunctioning. The problem could be a faulty ground related to the water service repairs that were undertaken last week.
- The Committee observed that a faulty building ground could damage equipment and possibly pose a hazard to users.
- Mike will follow up with Mr. Robert Burton.

Tabled.

Campus Laptops: (Jon / Margaret)

- Several programs have inquired about the possibility of purchasing laptop computers and lend them to students who do not have access to computers off campus.
- Jon expressed concern with maintenance, control, security (both hardware and software). No clear policy exists regarding these issues.
- Kamehameha Schools had a program where students were issued laptops, but it has been discontinued. Mike will attempt to find out what happened with that program and get a copy of any policies they might have enacted.

Tabled.

Adjournment: There being no further business, Debbie moved, Bob affirmed, to adjourn the meeting. The motion carried and the Committee stood adjourned @ 1538.

Next Meeting: The next scheduled Technical Support Committee meeting will convene at **1500, Wednesday, 22 November 2006**, in Ka`a`ike 210. The deadline to submit items for the agenda is 24-hours prior to the meeting.